Subject:	RE-ISSUE OF TSB 33 – COST RECOVERY FROM ADAIR REFRIGERANT / CYLINDER SUPPLIER.	TSB #:	44 2-11
		Date:	7/3/11
Initial Once Read:			

To enable Adair to maintain our low prices for R134a refrigerant we are now forced to pass onto our customers the costs involved from our supplier to bring the refrigerant cylinder back to a saleable condition.

In the past our supplier has been covering the costs involved with returned cylinder reuse, but they cannot continue to carry this out and also provide Adair with competitive refrigerant prices. Please ensure that before you return a cylinder empty or with reclaimed refrigerant that following issues are rectified, otherwise the "supplier recovery costs" will be invoiced to the customer account.

Cylinder valve "screw on" plastic caps

All cylinders returned to Adair must have the plastic screw on cap attached. It is illegal to even transport an empty bottle without this cap.

Supplier recovery cost and handling - $2.00 + GST (per cylinder)

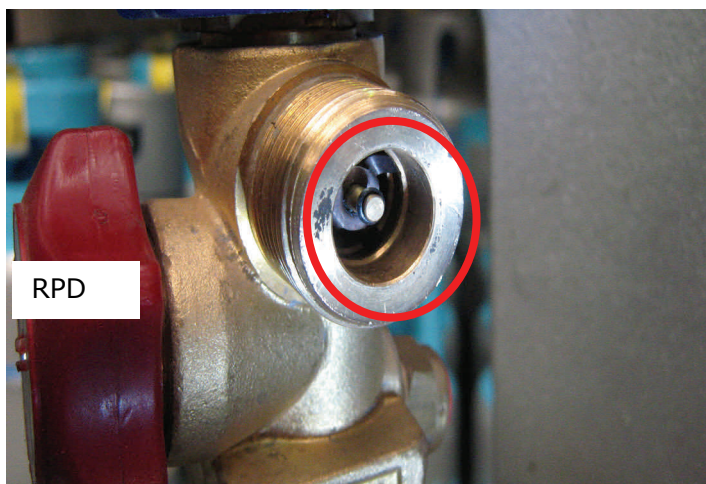Part Number - R134ACAP

Paint on cylinders

No paint, texta pen marks are to be on the cylinders. All cylinders are supplied with a tag affixed. Any information can be provided on that tag.

Supplier recovery cost - $10.00 + GST (per cylinder)

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RPD (residual pressure device)

RPD

Empty returned charging cylinders (white or with light blue band) must have the RPD (residual pressure device) fitted.

Reclaim cylinders (yellow band) do not have this valve.

Some technicians take this valve out so the charging cylinder can be converted to a reclaim cylinder.

Supplier recovery cost - $40.00 + GST (per cylinder)

Labels and stickers

Do not stick any self adhesive despatch labels or stickers to the cylinder body or shield.

Supplier recovery cost - $10.00 + GST (per cylinder)

The supplier charge back costs to Adair refrigerant customers will be in effect as of 1/3/2011. Please ensure that all issues with returned cylinders are rectified before sending them to Adrad state offices.